

Matrix42 Marketplace Products

Kanban Board

The Labtagon Service Desk Kanban Control becomes the Labtagon Kanban Board!

Labtagon Kanban Board the further development of Labtagon Service Desk Kanban Control and an extension for the Matrix42 Digital Workspace Management System. It enables the visualization of running failures and objects in all Matrix42 applications. New to the Kanban Board is the ability to create Kanban visualizations for any configuration element as well as designing the cards in the Solution Builder Layout Designer. You can now also visualize resources on the Kanban Board or group objects by ownership.

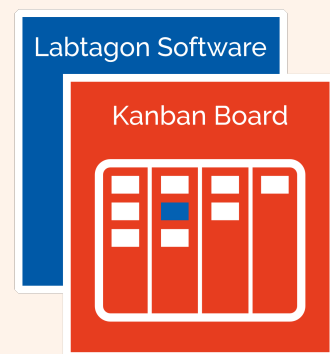
Description

Kanban Board

is the further development of Labtagon Service Desk Kanban Control and an extension for the Matrix42 Digital Workspace Management System. It enables the visualization of running failures and objects in all Matrix42 applications.

Kanban is a process control method that allows you to react agile and flexible to tasks.

In a Kanban board, tasks are grouped according to their status in so-called "Buckets". These can be assigned to each other by Drag and Drop. To take your business logic into account, the wizards configured in Matrix42 are started when the status or



assignment is changed. After completion, the change is immediately visible.

You can determine the workload of your teams as well as the number of parallel tasks and ensure optimal control through the pull principle, which can be established in all Matrix42 applications. By visualizing processes, bottlenecks can be identified, workflows optimized and a continuous improvement culture can be introduced. This product is compatible with all current Matrix42 versions under maintenance and support.

Features

The Labtagon Kanban Board has the following functions:

- **Modern and clear display of any configuration elements**
 - Select the display of different configuration elements, e.g. tasks, incidents, resources such as people or IT assets
 - Allows the development of own scenarios on the Kanban Board
- **Seamless integration into Matrix42 Digital Workspace Management**
 - Access Matrix42 Workspace Management actions and wizards via drag & drop
 - Establishment of the pull principle in Service Desk or tasks in all departments
 - Configuration as usual in data query and data list
 - Search filters in the navigation
 - Design of the map layout by the Solution Builder Layout Designer, including the possibility to interactively extend the layout with JavaScript. (For example, dynamic color changes for favorites or priorities).
 - Create your own assistants and process actions in your own processes using drag & drop
 - Automatic update of the Kanban Board when an assistant is completed
- **Many features in the Kanban visualization**

- WIP limits according to buckets, optionally grouped
- Color visualization of the individual maps thanks to scripting in the Solution Builder Layout Designer
- Possibility of dividing many cards within a bucket into several pages
- Dynamic or fixed width of the individual buckets

The installation package includes the following components:

- Easy installation via Windows setup and license protection.
- Manual with detailed description of installation and configuration

Advantages

- Visualization of running tasks ensures efficient control.
- Pull principle in Matrix42 applications increases productivity, improves flow efficiency and supports fast adaptation to process changes
- Configurable, individually adaptable to your service desk processes to achieve the ideal user experience, optional integration into other processes

Use cases

- More effective basis for displaying ticket status in the team
- Better overview for each individual employee and team leader
- One page thought, compressed information
- Planning of tasks with agile project methods like Scrum
- Implementation of a project management application

- Presentation of resources and their allocation
- Visualization of responsibilities and dependencies

Recommendations for the implementation of this product

Knowledge: Admin Basic and basic layout designer knowledge.

We recommend implementation by a Matrix42 partner or Labtagon. (Average duration approx. 1 day).

You can find further information on our [website](#).

Additional information

Platform	Digital Workspace Platform (DWP), Service Management
Language	MUI
License metric	Per User
Manufacturer	Labtagon GmbH
Contract type	Subscription
Product link	https://marketplace.matrix42.com/product/labtagon-kanban-board/