

MATRIX42 MARKETPLACE PRODUCTS

Service Management Certification with Prometric

Participation in a supervised knowledge test via the service provider Prometric – which is completed individually – leads to the certification level "Professional" in the respective Matrix42 product if passed.

Description

Certification Options

As a candidate, there are two options for taking your Matrix42 certification with Prometric. The options for taking your Matrix42 certification are:



- In person at a Prometric Testing Center
- Remotely via a proctored internet enabled location of your choice

Should you choose to take your Matrix42 certification remotely using Prometric's ProProctor™ application, you must provide a computer with a camera, microphone and internet connection.

NOTE: Tablets, smart phones and other mobile devices **cannot** be used to take the exam and are prohibited.

NOTE: All questions and answers are displayed in German and English. It is not necessary to set a language in advance.

To confirm that your computer meets the minimum requirements for ProProctor™, please

click [here](#) to perform a system check of your computer prior to scheduling your exam.

For more information to help you prepare for your remote testing experience on ProProctor™, please click [here](#).

ATTENTION: Please make sure that you do not use umlauts such as ä, ö, ü or special characters when registering.

Additional information

License metric	One Time
Manufacturer	Prometric
Contract type	Service
Product link	https://marketplace.matrix42.com/product/service-management-certification-with-prometric/