MATRIX42 MARKETPLACE PRODUCTS

MobileIron Connector

MobileIron Connector is an extension for Matrix42 Digital Workspace Management. It connects the MobileIron MDM system with the Matrix42 DWM system and it enables the transfer of the managed mobile devices and SIM cards into the WSM Asset Module.

Description

MobileIron Connector



The MobileIron Connector is an extension for Matrix42 Digital Workspace Management. It connects the MobileIron MDM system with the Matrix42 DWM system. It enables the transfer of managed mobile devices and SIM cards into the WSM Asset Module. This enables seamless integration into the asset processes.

Functions

- MobileIron data provider
- Customizable configuration for multiple MobileIron systems, default asset status for new and no longer existing
  Systems
- Support of the MobileIron API V2
- Transfer of hardware information of mobile devices and SIM cards

Advantages

- Integration of MDM data in Matrix42 Asset Management
- Use of MDM data for service desk processes
- Handover and return processes can be combined e.g. with the Field Service Operation App
- Linking of imported SIM cards with contracts

Use cases

- Integration into the service desk processes, e.g. in case of loss of mobile hardware
- Full integration and linking of MDM assets with contracts and license management

Recommendations for the implementation of this product

This product is delivered on a turnkey basis.

Knowledge: Data provider operation and configuration

You can find further information on our **website**.

Additional information

Platform	Digital Workspace Platform (DWP), Service Management, Software & Asset Management
Please note	Labtagon extensions are offered for all Matrix42 versions currently included in standard support. Labtagon-Erweiterungen werden für alle Matrix42-Versionen angeboten, die derzeit im Standardsupport enthalten sind.
AppFabric Required	No
License metric	Per Installation
Manufacturer	Labtagon GmbH
Contract type	Subscription

Product link	https://marketplace.matrix42.com/product/mobileiron-connector/