MATRIX42
SMARTER WORKSPACE – BETTER LIFE

Silverback by Matrix42

Release Notes 4.9 Update 2

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1. New Features and Improvements

1.1. IKEv2 VPN for Windows Phone 8.1 and Windows 10 Mobile

IKEv2 VPN configuration is now available for WP8.1 and Windows 10 Mobile devices. This can be configured in the VPN settings for the appropriate device type's Tags.

1.2. Aerialink SMS API Update

The SMS provider Aerialink has updated their API to make the system much more robust and configurable. We have added the V4 API as an option to select from the SMS settings in the Settings Administration console. It's recommended to change to this new option as soon as possible, as the current Aerialink API will be decommissioned soon.

1.3. Dashboard Exports Update

A change to the library used to generate the dashboard reports has been made, significant speed improvements should be noticed when exporting a dashboard. This change also moves to .xlsx format instead of .xls, which means the number of rows and columns available is significantly larger, this will be noticeable in deployments with large numbers of devices.

1.4. Pandora UI Preview

As of 4.9 Update 2, the new Pandora UI will be deployed with Silverback installations. This is a preview of the upcoming UI changes in Silverback. We encourage you to test the UI even though it is a work in progress and provide feedback. The new UI can be accessed on your server at the URL extension /preview/admin. For example: https://silverback.company.com/preview/admin

This requires that the IIS URL Rewrite extension is enabled, the installation and upgrade process will include this module by default, and can be disabled by choosing custom install if needed.

2. Minor Changes and Fixes

- VPP app licenses will be forcibly disassociated when the user or device is deleted via API or the UI
- Item count has been added to the first page of the Devices and Users query
- VPP app licenses are forcibly associated with the user during Tag alignment
- Resolved an issue with WP8.1 App installations sometimes failing
- Samsung SAFE store apps will no longer be shown in the list of managed apps for the device info popup
- Certificate thumbprints saved in the console will have spaces and non-printable characters stripped from them
- Corrected Dashboard and Tags device counts when using Visibility Flags
- Resolved an issue saving F5 VPN settings for Windows Phone
- Unbinding Android for Work now disables Exchange in Android and Samsung SAFE Tags
- Dashboard tab now opens correctly when using visibility flags in a system with a large number of devices
- Resolved an issue navigating to EPiC settings if the last selected device was OS X
- MDM Settings are now hidden from the admin tab if the enabled device types aren't applicable
- Administrators can now save SSP Settings with blank fields provided other validation is passed
- DEP Refresh button is present in all DEP pages now.
- VPP URLs can be edited if a different country is needed
- Added URL Rewrite to the installer
- Managed Profile has been renamed to Android for Work in the console
- Resolved Lock command not working on Windows 10, this requires build 10586 or higher
- Resolved issue with paging VPP data from Apple
- Resolved an issue with the dashboard displaying incorrect data when visibility flags were being used
- Resolved issue with device details not rendering when the OS version was registered for two device types
- When using visibility flags, the OS dropdown menu will only display OS versions where there is at least one visible device
- When creating a Tag, the Grace Period is now set to the most permissive setting for iOS, Android and SAFE devices
- Initial database file size is set to SQL 2014 compliant value. This should resolve issues with upgrades and errors regarding database size
- Missing default DEP settings for Activate URL and user prompt are now present when enabling DEP

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- Android for Work page now has a revert changes button, pressing this will disregard any changes made on the page
- When adding an app with a duplicate app id and then submitting another, valid app id, will no longer continue to show the validation error
- Resolved typographic error with Windows 10 wipe device dialogue
- Resolved typographic error with invalid license message on SSP
- Non printable characters and spaces are stripped when inputting certificate thumbprints in the console. This means its possible to paste a thumbprint with spaces as copied from the certificate dialogue in Windows.
- Deleting local users will now result in the expected APNS push to their devices
- When a new API token is created when the console is set to German, the Delete button text is now correctly localized
- CORS module no longer logs API exceptions for non interactive API tokens