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Silverback by Matrix42

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1. New Features and Improvements

1.1. Silversync Redesign

The primary focus of this release is the Silversync server redesign. Silversync is now bundled with the Silverback server and Silversync servers are deployed to point to and be managed by the Silverback server.

Silversync is now managed completely from the Silverback console under a new Admin tab section called “Silversync Servers”. After servers are configured, the content is then assigned to users via Silverback Tags exactly like other settings in Silverback.

For existing Silversync customers it’s critical to overview the Silversync Migration Guide prior to upgrading to this version as the old Silversync Tags and content will not work with this version.

For new Silversync customers, please follow the installation guide to configure Silversync for your users.

1.2. Sync Schedule for Samsung SAFE

An addition to the Samsung SAFE Exchange Profile setting is to configure the sync schedule. This is available from the standard Exchange Profile section for Samsung SAFE devices and allows you to configure which days are considered to be Peak and Off-Peak, and what sync settings should be used for those days. Upgrading customer’s profiles are unchanged so if you wish to use this feature you need to edit the Exchange Profile first.

1.3. M42 Mobile Configuration

With this update it’s possible to configure the M42 Mobile Android application (this requires a client update also). These settings are available for Samsung SAFE and Android Tag types and are available in the Tag settings beneath Profile > M42 Mobile.

It’s possible to configure the default branding and colour scheme for the app to match your company branding. In addition to this it’s also possible to preconfigure Server Store integration settings, so your users don’t need to enter this information manually.

Like Companion, it’s also possible to configure Silversync and SharePoint access, and also certificate authentication for SharePoint.

1.4. API Changes

- Android for Work Apps Management via API

- It's now possible to create and edit applications for the Android for Work app type via the API
- Restrictions Information via API
  - It's now possible to retrieve restrictions information for devices via the API
- Profiles Information via API
  - It's now possible to retrieve installed profiles for devices via the API

1.5. iOS Simple Enrolment

Previously available for Android devices, it's now possible to configure Simple Enrolment for iOS devices. This means that using specific settings the user can skip the OTP process during enrolment. These settings are available in the Admin Tab in the Self Service Portal section. By enabling this, users will just need to tap on the enrolment link and they will enrol, rather than typing their OTP.

1.6. Android for Work Maximum Attachment Size

For Android for Work Exchange profile settings (available for Samsung SAFE and Android device types) it's now possible to specify the maximum attachment size that users can send.

This can be anything from 0 to 15 megabytes, as this limit is imposed by the operating system itself.

2. Minor Changes and Fixes

- Removed ‘Unlimited’ from Past Days of Mail to Sync for AFW
- Added the new Apple WWDR certificate as default
- Added supervised label for iOS Whitelist/Blacklist
- Added Companion to the list for Whitelist/Blacklist
- Resolved several Exchange Profile issues for Samsung SAFE profiles
- Changed Sharepoint labels to SharePoint
- There is a warning for Android for Work configuration when encryption is not enabled
- Resolved issue with Device Visibility Flags importing Serial Numbers
- Updated App Configuration Payload for Silversync
- Admin can bind and unbind to the M42Mobile push service
- Removed legacy Silversync tables from the database
- System Variable support for Silversync paths
- Resolved issues with Companion APNS notifications for Silversync
- Resolved bug with Companion not being configured correctly