MATRIX42
SMARTER WORKSPACE – BETTER LIFE

Matrix42
Mobile Silver

Solving all your enterprise mobile management challenges

Matrix42 Mobile Silver puts you in complete control of increasingly complex mobile device portfolios, and enables smooth integration and separation of business and private data of multiple Bring Your Own Device (BYOD) scenarios.

SIMPLE - SCALABLE - SECURE

SECURE, PRODUCTIVE MOBILE WORKING AND BYOD ENABLEMENT ARE 'MUST-HAVES'

- Security: 16% of employees lost their phones in the last two years.
- BYOD: Most companies are struggling to get their BYOD policy right.
- Productivity: Optimizing business processes poses the biggest challenge for organizations in the next two years.

ONLY TRULY COMPLETE MOBILE MANAGEMENT SOLUTIONS DELIVER MAXIMUM ROI BY

- Integrating mobile devices, data and applications seamlessly and securely into your corporate environment, including email, business applications and documents.
- Ensuring mobile devices become fully functional workspaces by applying corporate and privacy policies.
- Supporting the separation of private and business information for personal (BYOD) and corporate devices to ensure full compliance.
- Integrating a device management tool into your existing IT Service Management environment and automating related business processes.

KEY FEATURES

- Support for all business mobile operating systems
- Enable BYOD and corporate device security
- Compliance engine to enforce corporate policies
- Controlled access to and collaboration on corporate files
- Secure email gateway access
- Enterprise App Store (Matrix42 Service Catalog)
- Integrated asset and contract management
- Simplified, automated delivery of IT services

MATRIX42 EMM & IT SERVICE MANAGEMENT: THE PERFECT COMBINATION

Matrix42 Mobile Silver adds ITSM functionality to state-of-the-art Enterprise Mobility (EMM) technology Silverback by Matrix42, helping you significantly simplify and optimize the cost of managing all your mobile devices.

MATRIX42 MOBILE SILVER

COMPLETE CONTROL OVER ALL YOUR MOBILE WORKSPACES AND DEVICES

Mobile lifecycle management (BYOD)

An employee wants to use his personal smartphone at work.

Matrix42 Mobile Silver:

- Allows the employee to activate his device by using the self-service portal (Service Catalog) with his Matrix42 Mobile app.
- Automatically sends a configuration request.
- Once approved, distributes a token-based authentication to the user via email.
- Gives the user fast access to the corporate network, email, applications and documents.
- Provides simple single-sign on with secured authentication by using public-key infrastructure-based certificates.
- Corporate access and data can be removed from the device without affecting personal data and settings.

Enabling sales professionals to deliver content to customers using his mobile devices

An account executive wants to present his company's products and quickly send product descriptions to a prospective customer via his tablet.

Matrix42 Mobile Silver:

- Pushes the Secure Content Locker container App from Matrix42 onto the device.
- Provides manual or automatic access to encrypted content following successful authentication.
- Enforces company policies as the user presents a product video and sends product descriptions to the prospect.
- Indicates start and end dates for documents to ensure up-to-date status.

Using the Matrix42 Mobile App to process IT requests

A field technician needs a web conference tool with a dedicated user account on his tablet. He uses the Matrix42 Mobile App for iOS to access the self-service Matrix42 Service Catalog.

Matrix42 Mobile Silver:

- Enables the employee to order the required IT service with the Matrix42 mobile app.
- Uses service components to check license compliance.
- Allows managers to approve the order against their budgets while on the road.
- Automatically delivers account details and the web-conference app to the employee's tablet.
- Gives the employee the option to provide feedback to IT using the Matrix42 Mobile App for iOS.

DID YOU KNOW?

Matrix42 Mobile Silver uses a container-based approach to separating business and personal data that also allows employees secure access to corporate documents and compliant forwarding to third party users.

YOUR BENEFITS

Customer voices: Oxford Brookes University, UK

We knew from Gartner research that Matrix42 was positioned in the Visionary quadrant and right from the start they demonstrated a willingness to invest time in fully understanding our requirements and then demonstrating how their innovative suite of workplace management solutions could meet our needs. An added benefit is that the Matrix42 solutions represented an extremely cost effective option for the University. Integrating Mobile Device Management with ServiceNow will also allow our Service-Desk team to automate repetitive tasks such as device enrollment, which will free up our IT resources to spend time on more value added activity."

GARETH BROWN
Head of Customer Services,
Oxford Brookes University

Take control of your mobile devices and workspaces today:

Visit:
http://mobile-silver.matrix42.com

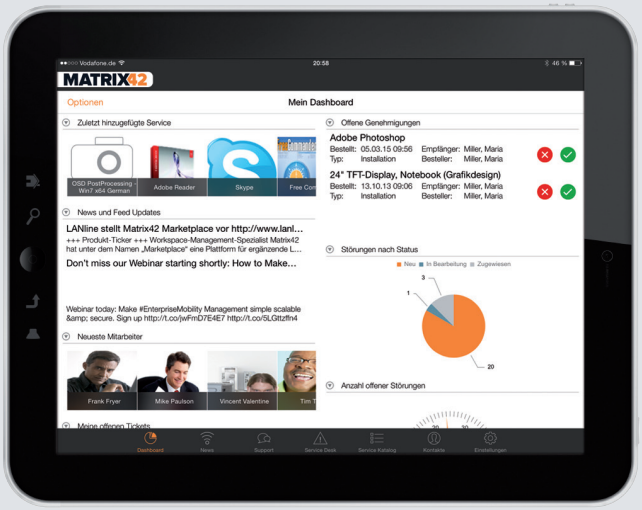
Call us now or send an email and we'll be in touch to discuss your requirements.

Flexible management of mobile workspaces for users, regardless of device ownership

- Automate and mobilize IT Service Management processes to shorten response times and delivery processes.
- Transform mobile devices into fully functional mobile workspaces to improve productivity, workplace attractiveness and customer satisfaction.
- Increase user satisfaction by enabling efficient mobile working and an easy self-service experience.

Low-risk management of multiple mobile working and device ownership scenarios

- Enable BYOD by ensuring compliance with corporate security policies.
- Reduce mobile communications costs through proactive management of data usage and control of roaming permissions.



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