MATRIX42
SMARTER WORKSPACE – BETTER LIFE

Silverback by Matrix42

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Silverback is a comprehensive, enterprise-ready mobile device and workspace management solution. It enables simple, secure and scalable management of devices running on Apple, Google, and Microsoft, operating systems, all through a single interface.

The separation of business and private data, e.g. contacts, calendars, documents and apps, on privately and company-owned devices secures your employee's privacy and guarantees compliance.

Silverback by Matrix42

Platform key features & capabilities

1 Enterprise-ready

- Highly scalable device management & security software platform
- Flexible, efficient and tightly integrated native experience for iOS und OS X, Android native, Android for Work, Samsung SAFE/Knox, Windows Phone and Windows PC devices
- Zero-touch provisioning for IT, secure and compliant management, and decommissioning of business- and personally-owned devices
- Leverages existing infrastructure investments, with no proprietary reverse proxy servers required

2 Cloud or On-Premise Architecture

- Installed on a Microsoft Windows Server platform inside the corporate network, or delivered as a cloud service
- Utilises Microsoft SQL server database technology
- High security standards for any device, with end-to-end data encryption
- Strict user authentication protocols protect corporate information without compromising user privacy

3 Simple Provisioning

- Clientless device enrolment with no iTunes account or Apple ID required
- Expirable one-time PIN provisioning via an intuitive user self-service portal
- Advanced PKI security means access to IT services, either with certificates or via Microsoft Active Directory authentication, takes place on the network, not on user devices
- User self-provisioning, enables zero-touch enrolment, even for new Windows 10 and Apple OS X desktops
- Easy-to-use web-based management consoles in English and German provide comprehensive provisioning status information

4 Management Capabilities

- Complete transparency over and enforcement of permitted Apple, Google, and Microsoft operating system versions
- Full breakdown on number of users, devices, version for each device, and connected device status
- Fully integrated policy and profile creation for centralised management
- Creation and delivery of enforceable configuration policies

5 Device Security

- Remote lock, block and wipe of devices from the management console
- Initiation of local wipe from the management console after a defined maximum number of failed password attempts
- Remote enforcement of device security restrictions including compulsory password entry, or deactivation of Cortana voice control on Windows 10 devices

6 Network Security

- Automatic, secure access to predefined WiFi and VPN networks using standard (username, password) or enhanced, authentication without password entry (certificates, certificate delegation)
- Improves standard device Simple Certificate Enrolment Process (SCEP) by not exposing internal authentication sources such as Active Directory, LDAP or Enterprise Certificate Authority to the Internet, and reducing user interaction during the enrolment process

7 Email & PIM Security

- Access to corporate email, contacts and calendar using standard or certificate authentication, including native Windows 10 and Apple OS X PIM applications
- Enhanced authentication to Microsoft Exchange using device whitelisting or certificates
- Leverages mobile operating system DLP functions like 'open-in' management

8 Application Distribution

- Silverback by Matrix42 Application Portal allows secure over-the-air deployment of in-house software and recommended third-party applications
- Certificate-based authentication to the Enterprise Application Catalog
- Straightforward enabling/disabling of applications to meet enterprise security and compliance requirements
- Customisable application configuration and user settings

9 Dashboard Reporting

- Intuitive, simple-to-use administrator interface
- Clear navigation paths for easy, fast access to information

Silverback Companion App

Silverback Companion is a native application that allows employees to access corporate content, collaborate via Microsoft SharePoint, and access web applications within a secure, cost-controlled workspace.

Platform key features & capabilities

1 Secure Enterprise Workspace

- Secure enterprise workspace for users
- Seamless access to the intranet and enterprise corporate content through a simple-to-use native application interface
- Secure storage of all documents and information for offline viewing
- Separation of enterprise content from personal data and applications

2 Real-time Cost Control

- Administrator alerts when a device is roaming
- Automatic enforcement of data roaming policies at country and network level
- Automatic reapplication of data roaming enforcement if user changes settings
- Restriction of data roaming to specific mobile operator networks
- Pre-set roaming usage limits (e.g. 200 MB) with user notifications and automatic policy enforcement when limit is reached

3 Secure Browser Access

- Quick, easy user access to administrator-nominated web applications without setup or configuration
- Silent push of unique browser bookmarks to internal or external web applications, based on a user's role or tag membership
- Tunnelling of web traffic through preferred proxy server
- Data presented via browser cache and enterprise data repository control, which can be wiped or restricted based on device policy compliance

4 My Document Favorites

- Easy access to documents and enterprise content through a secure content hub
- 'Open-in' controls with built-in PDF annotation and Microsoft Office content view

5 SharePoint Integration

- Secure access to nominated SharePoint sites and documents with 'Open-in' access for administrators
- Secure saving of content from SharePoint sites within Companion for offline viewing or editing by the user
- Administrator-controlled access policy enforcement
- Easy check in/check out and upload new documents

6 Corporate Content Access (Silversync)

- Built-in enterprise file-sync solution Silversync automates content distribution
- Automated recognition and packaging of updated materials for delivery to iPad and iPhone devices
- Intelligent notification engine alerts users when new or updated content is available

Learn more about Matrix42 Silverback functions with a 30-day free trial.

visit: silverback.matrix42.com

Matrix42 AG

Matrix42 operates successfully in seven countries – Germany, Austria, Switzerland, the Netherlands, Great Britain, Sweden, and Australia. The company's headquarters are in Frankfurt am Main in Germany. Founded in 1992, the company has been part of the Asseco Group since 2008, one of Europe's largest software providers.

Matrix42's products and solutions are designed to simply and efficiently manage modern work environments – whether physical, virtual, or at mobile workspaces.

Matrix42 focuses on user orientation, automation, and process optimization. The company's solutions meet not only the requirements of modern employees who want to work from any location and with a great variety of devices, but also those of IT departments and businesses themselves.

Matrix42 offers its solutions to organizations across different sectors who value forward-looking and efficient workspace management. The company also successfully collaborates with partners who provide on-site consultation to Matrix42 customers. Some of these leading partners include TAP.DE Solutions GmbH, Consulting4IT GmbH, and DSP IT Service GmbH. Further information available at

www.matrix42.de
www.matrix42.ch
www.matrix42.com

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