MATRIX42
SMARTER WORKSPACE – BETTER LIFE

Silverback by Matrix42

Release Notes 4.9 Update 1

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1. New Features and Improvements

1.1. Windows 10 Mobile Support

Most current versions of Silverback by Matrix42 should work with Windows 10 mobile, however this version introduces some new features.

- Devices can enrol without providing a push token
- Encryption Compliance Policy check
- Customization of Company information shown in the client
- Enterprise APN support
- Display of Cellular and Network Information for devices, including via API
- Home Network Policy and Roaming alerts
- Enterprise PFX Certificate Uploads for Profiles

1.2. OS X Lockdown Policy

A lockdown policy for OS X has been added that allows you to perform policy compliance actions against OS X devices that don't have Full Disk Encryption Enabled. This is enabled from the Tags > Policy > Lockdown section on an OS X enabled Tag.

1.3. M42 Mobile Content Configuration

For Android and Samsung SAFE devices, it's now possible to configure content sync locations for the M42 Mobile app. Devices assigned to a Tag with these settings will integrate with the M42 Mobile app on the device and give the user access to these repositories. These can be configured from the Profile > M42 Mobile section of a relevant Tag.

1.4. Automated SQL Upgrades

As of 4.9 Update 1, SQL upgrades and installations will be attempted automatically. This means that after an upgrade of a Silverback server, when the application begins to run it will update the database automatically. This should reduce the need to run SQL scripts on the server separately.

Note that SQL upgrade scripts can also be run manually in the traditional way, the server will detect that the database is up-to-date and not attempt to upgrade it.

1.5. Domain Field for Samsung SAFE Exchange Profiles

It's now possible to explicitly define the Domain value when creating an Exchange ActiveSync profile for Samsung SAFE devices. This is done from the Exchange settings in the Profile section of a Tag.

Be aware that if you specify the domain, you should ensure that the username value being sent to the device would work with the Domain value being present.

This requires a client update also, which will be released inline with 4.9 Update 1.

2. Minor Changes and Fixes

- Cloud Connector Certificate Pinning can be disabled
- EAS PowerShell Protection is enabled and disabled via the settings in the Admin Tab, instead of the Cloud Connector settings in the settings admin page
- CSS Styling of the API Help Pages
- Resolved issues with SQL Automated Upgrades
- Android for Work Permissions acceptance is now done via iFrame as per Google Requirements
- Clearing Passcodes for Android devices now prompts the admin to set a new passcode
- Filtering items for the API have been added to the API help pages
- Resolved issue with OSX lockdown policy always carrying out the violation action
- Menu matrixes are cached, this means improved performance for the admin UI
- Resolved issue with Take Management not saving if the Application was a VPP app
- Increased the length of CA name for SSO configurations on iOS
- Resolved issue with for AirDrop restriction not calculating correctly in Tag alignment
- Resolved issue with Samsung SAFE exchange profile type not showing in Resultant Tags
- Improved Exchange Protection, it can now run in on premise mode while Silverback is using a cloud connector for other items.
- SSP layout has a fixed size for customer logo in non-banner mode
- Resolved issue with Exchange Type select list not showing when the customer is bound with Android for Work.
- Added unique device ID handling for Android 6.0+ devices