MATRIX42
SMARTER WORKSPACE – BETTER LIFE

Silverback by Matrix42

Release Notes 4.7 SP1

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1. New Features and Improvements

1.1. Foundation API Implementation

Beginning with version 4.7 SP1, an API is being implemented into Silverback by Matrix 42. The API is a RESTful web service that allows access to the Silverback Server functions. Currently this API is only used for Matrix42 Service Store Integration and includes the ability to view user and device information, perform actions on devices and create enrolments.

Moving forward from this version, an API document will be made available for customer applications to integrate with Silverback.

1.2. Enterprise Wi-Fi Configuration for Android Devices

As with iOS and Samsung SAFE Device Types, it's now possible to configure Enterprise Wi-Fi settings for Android Devices. This requires that the devices are running Android 4.3 or higher.

To configure the settings, navigate to the Profile section of any Tag that has Android Devices enabled, and select either WEP Enterprise or WPA 2 Enterprise, depending on your environment. Supported EAP types include TTLS, TLS and PEAP. For TTLS the following Identities can be used: PAP, MSCHAP, MSCHAPv2 and GTC.

The authentication options are configured the same as iOS Enterprise connections, you are able to use individual usernames and passwords and also individual client certificates (requires a Microsoft Enterprise Certificate Authority).

1.3. TEM For Companion Android

As a first step in expanding the full iOS Companion functionality to Android based devices, Telecom Expense Management (TEM) will be available in the next client release. The functionality is largely the same as the iOS Companion TEM Module and is accessed via the settings menu from within the client. To configure TEM Settings when the updated client is available, navigate to the Policy section of any Android or SAFE Tag. Within the Companion section the new server configured TEM settings will be available.

Separate client documentation outlining the operation of the module will also be available.

2. Minor Changes and Fixes

- Resolved issue with VPP Apps not being assigned immediately during enrolment
- Changes to ensure KNOX Apps show in the Managed Apps Section of device info
- Resolved issue with Passcodes not installing in some cases with SAFE devices
- Added “Never” option for iOS Passcode Auto-Lock
- Resolved issue with battery level not reporting on Android 5.0 devices
- Refinement on Queuing Server logging, including disable switch and ensuring the the logs are cleaned up as per the data retention schedule
- Resolved issue with certificates list for Android L devices
- Resolved Passcode History option failure on some Android devices
- Resolved exception when sorting by licenses assigned in VPP Section
- Resolved issue with “Past Days of Mail to sync” for KNOX EAS settings
- Resolved issue downloading bulk enrolment spread sheet if using German Locale
- Resolved issue where in some cases, logging in with a German Local would show English
- Removed dependency for Custom LDAP variables to create enrolments. These can now be empty and will not prevent enrolments being created.
- Resolved issue with Server Status page not showing the correct status for LDAP
- Resolve multiple alignment issues with the SSP Page
- The Installer will now automatically deploy Apple and Symantec Trust certificates, removing the need for these as part of the install process.
- The Samsung ELM Key will now automatically populate as part of a fresh installation
- Added logic to allow for AET tokens to be renewed correctly
- Resolved issue with duplicate devices showing in the console
- Resolved issue with Android devices not moving out of blocked due to device specific memory issue.
- Resolved issue with column selectors in the devices table, in some browsers the pop-up would be dismissed prior to the user being able to change the column
- Improved browser compatibility with Admin login alignment
- Resolved LDAP Tag population issue, where in some cases changes in filters would not be detected
- Resolved issue with MDM Certificate Expiry not showing
- Removed legacy settings from System Settings page
- Renamed some settings in System Settings page for clarity
- Column settings in Admin console tables will now be remembered for the logged in user’s session
- Navigating to the Users table after editing a user will no longer return to page 1
- Improved search results from Admin console tables to match characters within longer strings like email addresses.
- Resolved issue with WP8.1 Blacklist policy not rendering correctly in German