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Silverback by Matrix42

Release Notes 5.1 U2

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Author: Matrix42 - Cloud & Mobile Management

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1. New Features and Improvements

1.1. Android for Work App Cluster Support

Google has recently changed how companies assign applications to their users via Android for Work. Previously by adding an application to Silverback, the server would automatically create a group of applications for users, and tell Google to assign these to the user's devices. From an administrator perspective, this process hasn't changed much, as the change mainly involved how Silverback talks to Google under the good.

End users however may notice a slightly different behaviour when browsing the Android for Work Play Store on their device. Ultimately they can still view and install their applications this way, however visually it will be slightly different.

1.2. Windows Phone Wi-Fi Proxy Changes

Extending our Wi-Fi settings support for Windows Phone devices in this release has meant that we've added the ability to define a Proxy PAC URL. This means the device will automatically retrieve proxy settings, rather than having these statically defined. To use this setting, you can enter the URL when defining Wi-Fi settings for WP devices within a Tag.

1.3. Windows Phone 10 Enrolment Process Changes

For Windows Phone 10 Anniversary Edition and later, Microsoft has changed how users enrol on the devices. In this release of Silverback, we detect if the device is running one of these recent versions, and direct them to the appropriate enrolment page.

1.4. Administrator Warnings

Administrators will now receive warnings when they use the admin console. Traditionally these warnings were communicated mainly via email or the built in logs. This feature aims to make issues in the system more transparent. Warnings will appear at the top of the console, and if there are multiple the console will indicate. To dismiss the warnings, click the X in the top right.

Warnings are available for:

- Expiring Certificates and Tokens (e.g. VPP, DEP)
- High Percentage of devices not checking in, devices blocked or devices checked out.
- APNS Certificate is missing
- Default passwords being used
- Error sending SMS or SMTP
- Silversync servers are offline
- EPiC or Maintenance Service appears to stop processing tasks.

2. Deprecated Items

Below you will see the deprecated features for this release. Note that these features may continue to work beyond the listed release, but they are not necessarily supported and may be disabled without notice if they are a third party integration such as Apple or Google.

2.1. Android for Work App Divide Exchange End of Life

Google has removed the Divide App for non-native Android for Work devices from the Play Store. What this means is that you will no longer be able to deploy mail to Android devices that don't natively support Android for Work.

In previous versions of Silverback, this will also affect your ability to deploy Divide to native Android for Work devices also. This version addresses that problem.

3. Minor Changes and Fixes

- Increased the default size of Android for Work configuration pop-up.
- Resolved issue with EPiC service attempting to send a notification, regardless of device type.
- Improved handling for failed attempt to add Android for Work App Divide.
- Resolved issues with new Android for Work Cluster layouts